



BEST PRACTICES

AROUND METRICS FOR CREDIT AND COLLECTION

Moderator: John Hoffert Formica Group, Cincinnati, OH

UNO Pizzeria & Grill Union Centre | 9246 Schulze Drive | West Chester, OH 45069

Friday, December 8

11:30 a.m. – 12:30 p.m. | Lunch

12:30 p.m. – 1:30 p.m. | Discussion

Introductory meeting. Each attendee will be responsible for the cost of their own lunch.

See how others are measuring their department's effectiveness! And how they measure their teams members - what results and actions are measured? **Bring your metrics for discussion.**

Name _____

Company _____ Address _____

City _____ State _____ Zip _____

Phone _____ Fax _____ Email _____

Mobile _____ Do you accept text messages? Yes No



Questions? Contact Paula Snyder
paula.slyder@nacmconnect.org
937.401.2710